



Associated Plumbing-Heating-Cooling Contractors of Texas

Nancy Jones, CAE
Executive Director

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Mike Morosi
Multimedia Advertising Services
1 Chestmont Rd.
Binghampton, NY 13905

Dear Mike:

Thank you so much for presenting your two excellent seminars "Pump Up Profitability" and "Key Steps in Keeping and Acquiring Customers" at our PHCC Texas state convention last month.

Your workshops were well-received by our contractors. Everyone said they were ready to come back for more! There are many workshops in the workplace – but yours are exceptional... thanks to your presentation skills, subject matter knowledge and enthusiasm.

We really appreciate the great job you did for us in Texas and look forward to having you back again!

Sincerely,

Nancy Jones, CAE
Executive Director
Associated Plumbing-Heating-Cooling Contractors of Texas